#### AS A COURTESY... Sara's Campground provides you with FREE WI-FI and analog CABLE, if available! There is no charge to our campers.

# HOW TO SET UP FREE WIFI FOR <u>PHONES AND LAPTOPS (available on ALL sites)</u>:

## First Time User:

- 1. In Wi-Fi settings, choose "CAMPGROUND". The Welcome to Sara's page will come up.
- 2. ENTER THE 9 DIGIT CODE that was given to you at registration where it asks "Do you have a coupon code?"
- 3. You will now be directed to **CREATE A PROFILE**. Enter the information that is starred (\*), include an email (which will be used as your USER NAME) and a PASSWORD that must include at least 8 characters, a capital, a symbol and a number.
- 4. Scroll down to **SUBMIT**. The confirmation page will appear. (Write down your username and password for future use.)
- 5. Press LAUNCH SESSION. You now have Wi-Fi!
- 6. If using additional devices (up to 3 more): Go to "CAMPGROUND", **DO NOT RE-USE THE CODE, use the username and password that you just created** and **LAUNCH SESSION** or follow the below directions for Smart TV's, Rokus, Gaming, etc.

## **Returning User:**

- 1. In Wi-Fi settings choose "CAMPGROUND". The Welcome to Sara's page will come up.
- 2. Where it asks if you are a returning customer, log in with your previously made username and password, then put in the new 9-digit code.
- 3. If account is not recognized, you may need to enter as a First Time user (see above) and use an alternate email and password that is not recognized by the system.

## HOW TO SET UP FREE WIFI FOR SMART TV'S, ROKU, GAMING, ETC. (available on ALL sites):

- FIRST, you must use the code provided to set up and establish your free Wi-Fi account on your PHONE or LAPTOP. (FOLLOW ABOVE INSTRUCTIONS.) You may now use up to 4 devices from that code by using your established UN & PW. You will not need the code again.
- 2. Go back to "campground" on your Wi-Fi settings and you will see a little settings GEAR on the right.
- 3. Select **MANAGE ROUTER.** You will be redirected to Sara's page.
- 4. **SIGN IN** with your already established UN & PW (not the code).
- 5. Select LAUNCH CURRENT SESSION.
- 6. On the LOG IN & CREDENTIALS PAGE, select MANAGE DEVICES (you can have up to 4 with one code). On the bottom left you will see NAME DEVICE/MAC ID (you can find the MAC ID for your TV by using the remote for: Settings, About, or Info.

#### HOW TO SET UP FREE ANALOG CABLE (NOT available on ALL sites):

- Attach a cable line from our utility pole to your cable outlet on your camper. (Don't know where that is? Google it!)
- 2. Using TV remote, go to settings to turn on cable. Do a channel search to 61. (We are sorry, but we don't have a channel guide, as the channels change frequently.)
- 3. Troubleshooting:
  - Make sure antenna is off and make sure you are not on satellite.
  - Make sure your cable cords are plugged into cable and not the satellite.
  - Make sure your Wi-Fi is turned off on the TV.
  - Sorry, but some TV's do not recognize analog if they are too old, too new, or too "smart".

#### Reminder: Services are provided as a COURTESY, but sometimes conditions are out of our control; however, we strive to provide the best services available in our area. Enjoy!